



# FAST LANE EXCHANGES

AND EZ RETURNS FOR SUBSIDY PROGRAMS

## Exchanging or Returning Shoes\* Is Quick, Easy—and FREE

*Ship your shoes back to us for an exchange and we send you the new replacement pair – with no waiting necessary, and no extra shipping charges!*


*The fast lane exchange process is most efficient when exchanging shoes and will prevent any issues with receiving your subsidy on the your new order.*


*\*Please only use the EZ returns if you are returning your shoes for credit!*


We want to make the exchange and return process hassle-free for our valued customers, so you don't have to wait for us to process your return. Using your FedEx return tracking number, FedEx will confirm that your shoes are in transit. Once we have confirmation of the shipment, we will ship your replacement pair immediately, at no charge to you.




### JUST FOLLOW THE STEPS BELOW

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1 Go online to either [shoesforcrews.com/exchanges](http://shoesforcrews.com/exchanges) or [shoesforcrews.com/returns](http://shoesforcrews.com/returns)
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2 Prepare your package
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3 Print out FedEx Return Shipping Label
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4 Drop package off at your nearest FedEx location

#### *HAVE THE REQUIREMENT TO PAY YOUR BALANCE BY CREDIT CARD?*

*When exchanging for a more expensive pair, resulting in a remaining balance and you did not provide a card on your original purchase, please reach out to [returnsupport@shoesforcrews.com](mailto:returnsupport@shoesforcrews.com) or call 1-800-523-4448.*

**COMPLETE YOUR EXCHANGE OR RETURN FORM ONLINE AND PRINT OUT LABELS AT  
[SHOESFORCREWS.COM/RETURNS](http://SHOESFORCREWS.COM/RETURNS) OR [SHOESFORCREWS.COM/EXCHANGES](http://SHOESFORCREWS.COM/EXCHANGES)**