



LSA Labs WCCUSD COVID Testing FAQ

How do I schedule/order a test for myself and/or my child?

LSA Labs (Laboratory Services of America) has partnered with Global Virus Pass (GVP) to allow patients to schedule their COVID test online and submit all forms digitally. Please see the information that was provided to you by the school for detailed instructions on how to make an account and schedule a test. You **MUST** use the link or QR code that was provided to you by the school to be able to schedule COVID testing at your school.

I only have one time slot available for scheduling a COVID test appointment. Is this okay?

Yes, this is by design for many schools. The school will determine when your student will go down to the testing location during the school day. It is important that your student has their test scheduled for that day but the time you scheduled for them is irrelevant if there is only one option. Please proceed with scheduling them for testing during the one option that is available.

Who can I reach out to if I am having issues scheduling/ordering a COVID test in Global Virus Pass?

If you have issues or questions with scheduling your COVID test in Global Virus Pass, please send an email to support@globalviruspass.com.

What do I need to bring on the day of testing?

The patient will not need to bring anything with them on the day of testing. When the patient arrives at the testing location, they will only need to provide the technician with their name and date of birth. All paperwork will have already been completed digitally through Global Virus Pass at the time of scheduling the test.

What type of test collection is being administered?

Anyone testing at Secondary and Elementary Schools will have the test administered by a medical technician. The medical technician will collect the sample using the anterior nares collection method. This method consists of the swab going just into the base of the nostril and circling around the nostril wall. This will be done in both nostrils with a single swab. This collection method is the least invasive of the three nasal collection methods.



How will I receive the test results?

The patient will receive an email from LSA (Laboratory Services of America) with instructions for accessing the official lab report in the lab's patient portal. The results are typically available within 30 minutes from the date of collection. Official lab results are available within 24 hours.

The School will also receive results for all patients who tested at their school location.

Who can I contact if there are any issues or questions with my results?

If anyone has an issue or question regarding results, they can contact LSA by email at results@lsalv.com or by phone at (702) 685-6777.